

The project “The migrant-friendly family practise“ is an initiative by the Department of General Medicine at the University Hospital of Freiburg and the union of general practitioners of Baden Württemberg (“Hausärzteverband”). Its aim is to raise awareness for the special needs of patients with migration backgrounds among all members of the medical staff in general practices. The focus will be on facing and reacting to cultural diversity, building interpersonal relationships, identifying problems in daily routines and finding feasible solutions. We consider this to be a very important step in the process of making primary care more accessible for this special group of patients and hope to help reducing barriers to their health care utilization as well as improving their participation in preventive measures.

The project comprises the following steps:

1. Interviewing doctors and physician assistants about their experiences with patients with migration backgrounds. The questions will touch problems and possible solutions as well as detect the perceived need of professional training.

*(Dec. 2017/Jan. 2018)*

2. Get-together with several different professionals gathering expertise on how to support people with migration backgrounds. The experts will be recruited from different medical backgrounds and social welfare organizations. Based on the results from the interviews it will be discussed which topics should be included in the training courses.

*(Feb. 2018)*

3. First training course with previously selected practice teams. The aim is to develop a guideline for possible practical implementations in daily routines that could improve patient-centered care for people with migrant backgrounds and improve team-cooperation.

*(Sept. 2018)*

4. Second training course following a six month implementation period. The focus will be on evaluating the changes made in practice routines. Furthermore, the training course content should be revisited and improved.

*(Mar. 2018)*

5. Presenting and publishing the project and its implications. Possibly the course can be adapted to suit other health professions working in out-patient care such as physiotherapists, occupational therapists, psychotherapists and speech therapists.

*(Apr. – Aug. 2019)*

Contact details:

Dr. med. Petra Jung

Project Coordinator

*UNIVERSITY HOSPITAL OF FREIBURG*

*Department of General Medicine*

Elsässer Str. 2 m · D - 79110 Freiburg

Phone: +49 761 270-72470

Fax: +49 761 270- 72480

[Petra.jung@uniklinik-freiburg.de](mailto:Petra.jung@uniklinik-freiburg.de)